

What does accreditation mean?

Landlords who are part of the Betterlet RTB Accredited Landlord Scheme will join a cohort of landlords who have opted to become accredited by the RTB.

Accredited landlords will have demonstrated their awareness and knowledge by completing an accreditation course and a short multiple-choice assessment.

The RTB Betterlet accreditation scheme is voluntary. There is no compulsion for landlords to join, but there are advantages to landlords who do.

All accredited landlords benefit from:

- ▶ A newly-established service, developed by the RTB, to support and inform landlords;
- ▶ Informative, up-to-date and helpful information on their rights and responsibilities;
- ▶ Use of the Betterlet logo to show that they are part of an accreditation scheme;
- ▶ Standing out as an accredited landlord that has completed a course setting out the essential information on being or becoming a landlord;
- ▶ The advantage of promoting their accredited status to tenants.

Conditions and Principles of the Betterlet Voluntary Landlord Accreditation Scheme

By becoming Accredited, landlords agree to the terms and conditions of the Betterlet Accreditation Scheme as outlined below:

- ▶ Accredited landlords are expected to comply with their responsibilities under the rental law at all times;
- ▶ Accredited landlords must not behave in a manner that would damage or undermine the Betterlet RTB Accreditation Scheme or the RTB;
- ▶ Having completed the accreditation, landlords agree to engage with a review of accreditation;
- ▶ Accredited landlords agree to continuing their accreditation with the RTB through completion of refresher or top up learning sessions within two years and signing up for regular updates from the RTB.

How do landlords become accredited?

To become accredited landlords will attend an RTB accreditation course and complete a short multiple-choice assessment.

Assessment

The assessment is made up of a multiple-choice test with approximately 25 questions. You will need to answer at least 70% of the questions correctly in the assessment in order to become accredited.

Landlords will need to complete the assessment at the end of the course if they would like to become accredited.

In the first phase, the accreditation will be delivered in a classroom-based format to refine and develop the content however the RTB will develop and deliver online and e-learning options in future. This is still under development.

As the scheme progresses content and top up modules will be delivered on specific themes.

How long does accreditation last?

Accreditation will last for two years and will be reviewed on an annual basis. To renew accreditation, landlords will need to complete a refresher or top up session within two years.

What are the conditions of accreditation?

Accredited landlords are expected to keep their accreditation status up to date through attendance at a further training session within two years. The RTB will also deliver a number of top up modules on specific themes which will be made available to those who have become accredited. A refresher course on rights and responsibilities will also be available.

Accredited landlords are expected to comply with their responsibilities under the rental law. These responsibilities will be covered in the accreditation training session.

Accredited landlords will also receive information on best practice in terms of property management and maintenance, standards and tenancy management. There are recommendations and tips which are carried out at the discretion of landlords.

Accreditation cannot be granted to a joint arrangement (two or more individuals).

Accreditation is granted to an individual not a business e.g. agent.

The RTB reserve the right to review the conditions of the scheme and the terms of the granting of accredited status.

The RTB reserve the right to review a landlord's accreditation status and their compliance with the conditions of the scheme on a case by case basis should the need arise.

Using the Betterlet logo - brand guidelines

Accredited landlords will be encouraged to use the Betterlet brand to demonstrate their accreditation status, for example when communicating with tenants.

The logo cannot be used to represent accreditation of a business or individual who has not fulfilled the requirements for accreditation as confirmed by the RTB.

The logo will be emailed to landlords with guidelines on its correct use and presentation.

These guidelines apply to landlords who have completed the accreditation scheme and have been confirmed by the RTB as an accredited landlord.

You must not use the Betterlet brand and/or term 'Betterlet – RTB Accredited Landlord' in any manner which could adversely affect the reputation of the RTB or which could be detrimental to the Betterlet brand.

The RTB may withdraw the Betterlet Accreditation status and our consent for your use of the Betterlet brand and/or term 'Betterlet' in the event that you breach and/or fail to comply with the guidelines and principles of the Accreditation Scheme or any other directions provided in relation to your use of the Betterlet brand and/or term 'Betterlet'. We may require you to withdraw and/or destroy any non-compliant materials.